Signature

Case 08-35653-KRH Doc 5713-2 Filed 11/13/09 Entered 11/16/09 15:28:37 Desc Exhibit(s) Page 1 of 28 FL Circuit City Stores, Inc. Work Order # RS0130FL INSTAILATION WORKORDER

Date

والمراجع		
Location and registration Information	Name Work Co.	Cook
Říverside SS	Address 2101 Sag	Diego
10255 Magnolia Ave.	city Conona	State A Zip Code 92882
Riverside, CA 92503		
Phone (909) 689-2000	Home Phone 66-0670	Contact Phone 951 258 3333
CA Reg. 60829	Other Authorized Person:	Phone:
Vehicle Information Make	Model FISO	Year DOOH
License Plate DSST2BD	Odometer	Color Silver
Workorder Date/Time	Estimated to be completed by	/ Date/Time
IBM # of associate filling out workorder	IBM # of associa	ite performing work
Description of work to be performed:		- 287 - 2881
Estimates for narte and convices are no		ave Old Parts: Yes □ No □
• • • • • • • • • • • • • • • • • • • •	* U = Used R = Reconditioned RB = Reb	-
Note: All parts are new, unless otherwise stated.		
		
	nts cost and profits to the motor vehicle repair facility for	
	supplies or waste disposal. Total estimate NOT inc	cluding taxes
_		OTHER
PLEASE READ CAREFULLY, CHECK OUNDER STATE LAW, I AM ENTITLED TO THE PROPERTY OF THE SHOP MAY NOT EXCEED THIS AN AUTHOR I DO NOT REQUEST A WRITTER SIGNED	O A WRITTEN ESTIMATE IF MY FINA IATE. EN ESTIMATE AS LONG AS THE REP MOUNT WITHOUT MY WRITTEN OR O	AL BILL WILL EXCEED \$100. PAIR COSTS DO NOT EXCEED \$
Additional notes or comments TMC+7/104	Happy Daynor of M	MOD IT LOCK TORRY
performed.	OII 10 HOURET MIGUEL	, unce it the petit
I have read and understand the terms and conditions on along with any parts or modifications approved by myse and/or highways for the sole purpose of testing and/or m	If to complete this work. I also grant Circuit City noving the vehicle to perform the required work.	above work to be performed on the vehicle listed above, permission to operate this vehicle on streets, roads,

Exhibit(s) Page 2 of 28 California Circuit City Stores. Inc. Work Order # RS0130CA



roadshep installation workorder

					
Location Information		Customer info		·	
		Name\	eronica Coo	K.	
		444	2101 San DI	ison True	<i>حي</i> .
			· · · · · · · · · · · · · · · · · · ·		
	<u></u>	City_	State	e \bigcirc Zip Code \bigcirc	7887
		(951)	e_736-0690_com	714 2	87
CA Reg. #		Home Phon	e_/36-06-70_ Con	tact Phone	2 <u>861</u>
Vehicle Information			KA	0	L/
Make Furd		Model	130	Year	
License Plate STRBD	<u> </u>	Odometer		Color GIV	<u>es </u>
Workorder dateIB	M # of a	ssociate filling o	ut order Ins	stailer's IBM #	·
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Estimated to be completed by	Date_		Time	•	
Description of work to be performed	l:				
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·	<u></u>		·		
Estimated parts and services	QTY	Part Number	Description	Price	Extend
An estimate as required by (section					
9844 of California Business and Professions Code) for repairs shall be	 _				
given to the customer by the service dealer in writing, and the service dealer					
may not charge for work done or parts					
supplied in excess of the estimate without prior written consent of the			<u> </u>		
customer. Where proven in writing, the service dealer may charge a					
reasonable fee for services provided in	<u> </u>				<u> </u>
determining the nature of the malfunction in preparation of a written	ļ				
estimate for repair. For information contact the Bureau of Electronic and	<u> </u>	<u> </u>			
Appliance Repair, Department of Consumer Affairs, Sacramento 95814.		Total e	stimate NOT including	taxes	
Consumer, vitality, Capramerite Coorti.				<u> </u>	
Additional notes or comments					
			<u> </u>		
	41	-th		to be a formed on the circ	sials listed
I have read and understand the terms and condi above, along with any parts or modifications app	roved by r	nyself to complete this	work. I also grant Circuit City pen	to be performed on the vel mission to operate this veh	nicie listea icle on streets,
roads, and/or highways for the sole purpose of to Signature of owner or Legal Guardian if					
Signature				Date	

Date 17.9.05

roadshep installation workorder

		TK#	345 1452/	3451461	
10255 Magnolia Ave. Riverside, CA 92503 Phone (909) 689-2000	- .	Customer Info	Veronia (ego Driv	
CA Reg. 60829	···	Gity, Cov	<i>o</i> v~		12882
CA Reg. #		MUTABLETON	(951) 736-0610	114)2	87-2881
Vehicle Information		F.	150	200	24
Marie Plate Destrod	_	Quibmeter		_ Sh	ver
Workorder date 7/9/05 IB	M # of a	associate filling o	ut order 25134 I	nstaller's IBM # 📿	5/34
Estimated to be completed by	Date.		Time <u>730</u>		
Description of work to be performed		US In-	lash /Amp/	(
		<i>U</i>			
			,		
Estimated parts and services	QTY	Part Number	Description	Price	Extend
An estimate as required by (section					
9844 of California Business and Professions Code) for repairs shall be	<u></u>				
given to the customer by the service dealer in writing, and the service dealer	<u> </u>				
may not charge for work done or parts supplied in excess of the estimate	ļ —				
without prior written consent of the customer. Where proven in writing, the					ļ <u>·</u>
service dealer may charge a					
reasonable fee for services provided in determining the nature of the					
malfunction in preparation of a written estimate for repair. For information					
contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.			stimate NOT including	1	<u></u>
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After II Perform	ned.	<u> </u>	· · · · · · · · · · · · · · · · · · ·		
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I have read and understand the terms and condit above, along with any parts or modifications approads, and/or highways for the sole purpose of te	roved by i	myself to complete this	work. I also grant Circuit City pe	rk to be performed on the ve ermission to operate this veh	hicle lìsted icle on streets,

Signature of owner or Legal Guardian if customer is under 18 years of age.





Case 08-35653 ARH Doc 5713 Find 11/13/0 Entered 11/16/09 15:28:37 Desc 28 California Circuit City Stores. Inc. Work Order # RS0130CA Canada Company Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Circuit City Stores. Inc. Work Order # RS0130CA Canada Canada

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Location Information		Customer Infor	mation _	0		
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25610 N. The Old Rd.			. 0	J		
Stephenson Ranch, CA 91381	-	Address 🔿	101 Sac	1-7160	<u>ں</u>	
Phone(661)260-3751	,		ana_	C4-4- ()	z:- c-4. O	7887
CA Reg. E-80444						
Califonia Registration Number E-80444	4	Home Phone	736-0690	Contact Pho	か/・ds one	R 39:
Vehicle Information		:				
Make Ford		Model	150	Ye.	ar <u></u>	7
License Plate	•	Odometer		Co	lor_ <u>Si</u>	ver
.Workorder dateIB	M # of a	essociate filling or	ut order	, ∳Installer's	IBM #	
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Estimated to be completed by			Time			
Description of work to be performed	1. 612	10-02115145	104210-0	3538 401		
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System Dignostic		;		<u> </u>		
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An estimate as required by (section	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the	QTY	Part Number	Description		Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a	QTY	Part Number	Description		Price	
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An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and	QTY		Description	ding taxes		
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An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.	Cri	Total e	stimate NOT included to the solution in wires,			
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FL Circuit City Stores, Inc. Work Order # RS0130FL

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Location and registration Information	Name ON Druce Ce	ok.
YLBU952659"	1	<u>egv</u>
SRS Eastern	City (0)(100c) State Home Phone 951-736-0690	
(800)551-0271	Other Authorized Person:	3223
Vehicle Information	Model FISD	Year 2004
	Odometer 27.000	Color Silve
Workorder Date/Time	Estimated to be completed by Date/	Time
IBM # of associate filling out workorder 240	IBM # of associate perf	forming work
Description of work to be performed:	we door speaker	s come on 4
2005 by the ster	competion or france	ety Totaled
Estimates for parts and services are provent Number / Service Description * U	ided at NO CHARGE Save Old = Used R = Reconditioned RB = Rebuilt	d Parts: Yes ☐ No ☐ * QTY Price Extend
Note; All parts are new, unless otherwise stated.	1	
Not Cours will	too replaced.	509-17
Mass Side Bron	el with be re	pered. it
converter.		
miscellaneous shop suppl	st and profits to the motor vehicle rapair facility for les or waste disposal.	
Labor charges are based on Flat Rate INTENDED PAYMENT METHOD: CASH CH	Total estimate NOT including	
PLEASE READ CAREFULLY, CHECK ONE UNDER STATE LAW, I AM ENTITLED TO A I REQUEST A WRITTEN ESTIMATE I DO NOT REQUEST A WRITTEN ESTIMATE.	OF THE STATEMENTS BELOW, AND S WRITTEN ESTIMATE IF MY FINAL BILI E. STIMATE AS LONG AS THE REPAIR CO INT WITHOUT MY WRITTEN OR ORAL	SIGN. I UNDERSTAND THAT L WILL EXCEED \$100.
Additional notas or comments CUSTOMER HAS FICH AND	SUB AMP, GOUGES ON ST	ides of rear seat
7	MR HAS A VIDEO NUMBERY BOX	
TAVEN OFF AND ALL CONNETTS I have read and understand the terms and conditions on both along with any parts or modifications approved by myself to and/or highways for the sole purpose of testing and/or movin Signature of owner or Legal Guardian if customer	n sides of this form. I hereby authorize the above wo complete this work. I also grant Circuit City permission g the vehicle to perform the required work.	MEPS AND NO PROBLEMS (CLUB) ink to be performed on the vehicle listed above.
Signature (2)	3/5	Date 812106





FL Circuit City Stores, Inc. Work Order # RS0130FL

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Location and registration Information	Customer Information Name CONCA	$C \cap X$
Riverside SS	Address 2101 San	
10255 Magnolia Ave.	A	
Riverside, CA 92503	city <u>Corona</u>	State Zip Code
Phone (909) 689-2000	Home Phone 736 069	O Contact Phone 258 - 3222
CA Reg. 60829	Other Authorized Person:	Phone:
Vehicle Information		2021
Make +3d	_ Model _ FISO	Year <u>300+</u>
License Plate	Odometer	Color
Workorder Date/Time	Estimated to be completed by	y Date/Time
IBM # of associate filling out workorder	····	ate performing work
Description of work to be performed:	5 5 M 5 124 5	126 and today
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	30837	
Estimates for parts and services are p Part Number / Service Description Note: All parts are new, unless otherwise stated.	rovided at NO CHARGE Sa * U = Used R = Reconditioned RB = Rel	ave Old Parts: Yes
Note: All parts are new, unless otherwise stated.	1:/ ^	
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Labor charges are based on Flat Rate	Total estimate NOT in	cluding taxes
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SIGNED		DATE
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Signature User Grand Guardian in Cost	Miles in yadis of age.	Date 05/29/06

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Circuit City Stores, Inc.

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Case 08-35653-KRH Doc 5713-2 Filed 11/13/09 X HOLLY B.A.R REG & AA100251 7:00 AM TO 7:00 P.M. SATURDAY 8:00 A.M. TO 3:00 P.M.

P & A CODE 06395 SERVICE DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 9:00 P.M. SATURDAY 7:00 A.M. TO 3:00 P.M. NO VEHICLES RELEASED AFTER 9:00 P.M. OR ON SATURDAY AFTER 3:00 P.M.

NORCO AUTO MALL 1 1900 HAMNER AVE. 1 NORCO, CALIFOD (IA 92880 NORCO, CALIFOD (IA 92880 (951) 689-77 WE HONOR THE FOLLOWING CREDIT CARDS: MASTER CARD DINERS VISA AMERICAN EXPRESS

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED

JL.

"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."
BE READ MIPORTANT INFORMATION ON BACK.

DISCLAIMER OF WARRANTIES

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

"HAZARDOUS WASTE: "RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY."

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by few.

THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON RECOMMENDED REPAIRS: PARTS SUB TOTAL PARTS ALLOWANCE DEDUCTIBLE **ORIGINAL** REPAIR CUSTOMER PARTICIPATION IN PERSON ADD'L REPAIRS ADD'L REPAIRS \$ PHONED AUTHORIZED DRIVERS LIC. NO. DATE I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE SIGNATURE ----- INVOICE TO -------- DRIVER/DWEER INCORMATION -- INVOICE: 042044 EDCK REDUKTED II COOK, VERONICA V 2101 SAN DIESE DR 2101 SAN DIEGO BR CORONA CA 92992 CORUNA HOME: (951) 735-0690 CELL: (951) 258-3222 HOME: (951) 734-0490 CELL: (951) 258-3222 ----- VEHICLE INFORMATION ---------- FOR OFFICE USE JL VIN 1FTPW14534K946234 ADV: 245 GUTIERREI INVOICE: PRELIM CUS C LICENSE NUMBER: CA DESTRAD MEG: 305395 TAX PLLES: YMWNY INVOICED: 04/18/2006 14:11:49 FX4 4WD . CREW CAB SILVER F-150 94 F9RD DATES INSERVICE: 090404 PROBLETION: 102:03 SOLD: 090404 **DODMETER IN: 23591** pier; rec DATES BEGIN: 04/17/06 DOME: 04/18/06 AMOUNT TECH CONCEON 41 CHECK AND ADVICE ON ALARM---STILL COING DEF AT ALL TIMES ODEDITION CONFECTION SOUNDS PLUS COLUMN 100 .00 FACTORY TECH: 199 - JOHAL ----- CUPTRTAL -----TOTAL CHARGE FOR CONCERN TYPE: C ______ PAYMENT DISTRIBUTION FOR INVOICE C62864 SUMMARY OF CHARGES FOR INVOICE C62864 TOTAL CURREE DASH DUE .00 .09 TOTAL CHARGE ATTENTION: DIHER REPAIR ORDERS ON THIS VEHICLE: DATES INVOICED DATE OPENED ROT CUS - 04/15/05 (F) 52725 04/14/05 12594 HAR - 04/17/06 (E) 04/13/05 24/13/06 52593 CUS - 04/13/05 (+) 04/17/06 12045 IF YOU HAVE ANY CLESTIONS - PLEASE SEE CABRIEL ANIONID CUTIESSEZ YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US WITH ALL "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND" RESPONSES PLEASE CONTACT ME IMMEDIATELY.

> PAGE 1 LACT PARE

THANK YOU. DENNIS HORVATH, PARTS & SERVICE DIRECTOR, 909-737-6151

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B.A.R REG # AA100231 EPA# C.A.R. 000079970 P & A CODE 05395 SERVICE DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 9:00 P.M. SATURDAY 7:00 A.M. TO 3:00 P.M. NO VEHICLES RELEASED AFTER 9:00 P.M. OR ON SATURDAY

AFTER 3:00 P.M.

Filed 11/13/09 *Entered 11/16/09 15:28:37 Desc age 9 of 28 * nibit(s) FORD NORCO AUTO MALL 1900 HAMNER AVE. NORCO, CALIFORNIA 92860 W. Norto-yor Con Eliza Norto-yor (951) 737-6151 (951) 689-7711

PARTS DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 7:00 P.M. BATURDAY 8:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING CREDIT CARDS: MASTER CARD DINERS VIBA AMERICAN EXPRESS

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED

"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. "HAZARDOUS WASTE: "RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY."

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DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchanishility or litheas for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE DEALER, GENERAL MAJAGER OR AUTHORIZED PERSON (DATE) RECOMMENDED REPAIRS: PARTS SUB TOTAL PARTS ALLOWANCE DEDUCTIBLE ORIGINAL \$ ESTIMATE CUSTOMER DEALER
PARTICIPATION PARTICIPATION IN PERSON AUTHORIZED ADD'L REPAIRS OK'D BY PHONED TOTAL ADD'L REPAIRS DRIVERS LIC. NO. AUTHORIZED .\$ TOTAL I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE SIGNATURE ----- DRIVER/OWNER INFORMATION -- INVOICE: #62594 ----- INVOICE TO ----COOK, VERONICA V COOK, VERONICA V 2101 SAN DIEGO DR 2101 SAN DIEGO DR CA 92882 CORONA CORONA CA 92882 HDME: (951) 735-0690 CELL: (951) 258-3222 HOME: (951) 736-0690 CELL: (951) 258-3222 ------ VEHICLE INFORMATION ---------- FOR OFFICE USE ----ADV: 245 GUTIERREZ INVOICE: PRELIM WAR W AA VIN 1FTPW14534KB46234 LICENSE NUMBER: CA DESTRED TAG: 4169 MES: 905395 TAX RULES: NAVZRY INVOICED: 04/13/2006 12:25:25 FX4 4WD CREW CAB SILVER 04 FDRD F-150 DIST: DEF DATES INSERVICE: 090404 PRODUCTION: 102103 SCLD: 090404 ODOMETER IN: 22499 DATES BEGIN: 04/13/06 DCME: 04/13/06 TECH HOURS AMOUND CONCERN 51 CUST. STATES THERE IS A WATER LEAK FROM PASS. SIDE FLOOR BOARD OPERATION 225,65 1300090 197 2.9 IMPROPERLY INSTALLED CORRECTION REINSTALL FIREWALL WIRELOOM GROWMET #14401 FACTORY TECH: 197 - LEDEZMA, 8496 ----- SUBTOTAL -----235.55 LAB-MECHANICAL TOTAL CHARGE FOR CONCERN 235.65 TYPE: W TECH HOURS AMCLINT. CONTERN 52 RIGHT REAR PASS. DOOR FLOOR CHANNEL-WAS FULL OF WATER--CHECK AND ADVISE OPERATION 197 .00 NC FOR POSSIBLE LEAK CALISE NC CORRECTION RELATED TO LINE 51 FACTORY TECH: 197 - LEDEZMA, 8496 ----- SLBTOTAL -----TOTAL CHARGE FOR CONCERN TYPE: X ____ ------ GRAND TOTALS -----PAYMENT DISTRIBUTION FOR INVOICE W62594 SUMMARY OF CHARGES FOR INVOICE MS2594 235.65 TOTAL CHARGE LAR-MECHANICAL 235.55 225.65 TOTAL CHARGE 235.55 FAC WARRANTY ATTENTION: OTHER REPAIR CROERS ON THIS VEHICLE: DATES INVOICED DATE OPENED POR 62593 CUS - 04/13/06 (P) IF YOU HAVE ANY DUESTIONS - PLEASE SEE GARRIEL ANTONIO GUTIERREZ YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY PAGE 1

SOUNDS PLUS

Exhibit(s)

Page 10 of 28

Work Order ^{1 REDLAND}

1915 W REDLANDS BLVD REDLANDS CA 92373 PAGE# TYPE INVOICE DATE TIME Fax: (909) 335-9360 (909) 335-3525 REPAIR 8:58 AM 101140 10/01/2005 WWW.SOUNDSPLUS.COM CUSTOMER INFORMATION DEALER INFORMATION Cook, Mrs VIP#: Redlands CA Ext: WORK: PHONE: (909) STK: PO: RO: **AUTOMOBILE DESCRIPTION** APPOINTMENT INFORMATION Make: Ford Model: F150 Day: Sales1: '103 Year: 2004 Color: Silver Sales2: Date: VIN#: Start Time: Stop Time: Odometer: Registration: Special: Dept/Class: JOB DESCRIPTION MODEL MAKE DESCRIPTION SERIAL NO. LIST PRICE SUBTOTAL 0.00 0.00

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Cook, Mrs

I authorize performance of the work as described above.

7erms - CASH or CREDIT CARD

PICK-UP TIME







P.M.

X James Cook

SIGNED AND RECEIPTED

No Vehicles Released after 9 P.M.on Week Days - 3:00 P.M. On Sat. Closed Sun.

7erms - CASH or CREDIT CARD

PICK-UP TIME







A.M. P.M. X Decorità Cost

SIGNED AND RECEIPTED

No Vehicles Released after 9 P.M.on Week Days - 3:00 P.M. On Sat. Closed Sun.

Saturday 7 A.M. 'til 3 P.M

Our Service Department Is Open Monday thru Friday 7 A.M. 'til 9 P.M. Saturday 7 A.M. 'til 3 P.M.

Closed Sun.

B.A.R REG # AA100231 EPA# C.A.R. 000079970 P & A CODE 05395 SERVICE DEPARTMENT HOURS:

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Doc 5713-2 Filed 11/13/09 Entered 11/16/09 15:28:37 Desc

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED



NORCO AUTO MALL 1 1900 HAMNER AVE. (909) 689-7711 NORCO, CALIFORNIA 92860 (909) 737-6151

NOTICE TO CONSUMER: PLEASE READ MPORTANT INFORMATION ON BACK.

"HAZARDOUS WASTE: "RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY."

THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED

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IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL GUTIERREZ YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY IN THE NEXT FEW NEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US WITH "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND" RESPONSES PLEASE CONTACT HE IMPEDIATELY.

THANK YOU, DENNIS HORVATH, PARTS & SERVICE DIRECTOR. 909-737-6151

PAGE 1

PARTS DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 7:00 P.M. SATURDAY 8:00 A.M. TO 3:00 P.M.

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED



B.A.R REG # AA100231 EPA# C.A.R. 000079970 P & A CODE 05395 SERVICE DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 9:00 P.M. **SATURDAY 7:00 A.M. TO 3:00 P.M. NO VEHICLES RELEASED AFTER** 9:00 P.M. OR ON SATURDAY AFTER 3:00 P.M.

NORCO AUTO MALL 1 1900 HAMNER AVE. (951) 689-7711 NORCO, CALIFORNIA 92860 ww.hemborylord.com Elfel hembory pe.net (951) 737-6151

*By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test Indicates are necessary."

SIGNATURE

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THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

COMPANDA DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (D/(TE) RECOMMENDED REPAIRS: PARTS SUB TOTAL PARTS ALLOWANCE DEDUCTIBLE **ORIGINAL** ESTIMATE IN PERSON ADD'L REPAIRS REPAIR CUSTOMER PARTICIPATION DEALER REPAIR AUTHORIZED \$ PARTICIPATION OK'D BY PHONED DRIVERS LIC. NO. AUTHORIZED ADD'L REPAIRS OR I.D. DATE TIME TOTAL IND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE 1 ACKNOWLEDGE SIGNATURE ----- DOTTED COUNTY IN THE TOWN IN THE PROPERTY CONTROL ----- IMMICE TO ----COOK, VERGNICA V COOK, VERONICA V 2101 SAN DIEGO DR 2101 SAN DIESO DR מינכיםם 09 92332 CORONA DA 92882 HOME: (951) 736-0690 HDME: (951) 786-0690 AA VIN 15TPW14584KB46284 LICENSE NUMBER: CA RESTROC TAC: 5212 ADV: 204 SKARE, DA INVOICE: PRELIM CLE C MED: SCERPE TAX PURES: YEARY INVOICED: 07/09/2005 10:25:20 OA FORD FX4 48D CREW CAR SILVER STOCK# 00240473 ODOMETER IN: 11249 DIST: DEF DATES BEGIN: 07/09/05 DOME: 07/09/05 DATES INSERVICE: 090404 PRODUCTION: 102103 SOLD: 090404 CONCERN 51 CUSTOMER STATES ALARM COES OFF AT 12 MIDNIGHT. ALSO HILL NOT BEEP OPERATION. *E04 AMTI ST CORRECTION SUBLET JG 199 .00 EACTORY TECH: 199 - JUNE. ----- SUBTOTAL ------.00 TYPE: C TOTAL CHARGE FOR CONCERN ----- GRAND TOTALS PAYMENT DISTRIBUTION FOR IMPOICE 007693 SUMMARY OF CHARGES FOR INVOICE 027692 TOTAL CHARGE .00 CASH DUE .00 .00 TOTAL CHARGE

IF YOU HAVE ANY DIESTIONS - PLEASE SEE DANIEL SILBERT SKARE YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY IN THE NEXT FEW HEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US HITH ALL "COMPLETELY SATISFIED" AND WOULD "DESINITELY RECOMMEND" RESPONSES PLEASE CONTACT HE INMEDIATELY. TUANK YOU, DEMNIS HOWATH, PARTS & SERVICE DIRECTOR, 909-737-615:

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NORCO AUTO MALL 1 1900 HAMNER AVE. (951) 689-7711 NORCO, CALIFORNIA 92860 www.henborglord.com Edial hernborg-pe.net (951) 737-6151

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Desc

B.A.R REG # AA100231 EPA# C.A.R. 000078970 P & A CODE 05395 SERVICE DEPARTMENT HOURS: MONDAY THRU FRIDAY
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(951) 737-6151 NORCO AUTO MALL 1900 HAMNER AVE. (951) 689-37.11 NORCO, CALIFORNIA 92860 www.hemborylord.com, Elfell hembory pe.net

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ATTENTION: OTHE DATE DPEN 04/13/05 04/13/06 IF YOU HAVE ANY YOU MAY RECEIVE IN THE MEXT FEN WITH ALL "COMPL GEEPONSES PLEAS THANK YOU. DEN	ED RD# 62594 62593 QUESTIONS A CUSTOME KEEKS. ! ETELY SATI	DATES INVOLUMER - 04/11 CUS - 04/11 CUS - 04/11 E - PLEASE SEI P. SATISFACTION F. FOR ANY PARTIES SELED" AND MARIEMENTALE	ICED 2/06 (P) 2/06 (F) E GABRIEL AN IN SURVEY FR EASON YOU AR WILD "DEFINI"	om ford motor (e unable to RA Tely peddikmend	COMPANY TE US			PAGE 1

ÿi,

PARTS DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 7:00 P.M. SATURDAY 8:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING CREDIT CARDS: MASTER CARD DINERS VISA AMERICAN EXPRESS

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED



B.A.R REG # AA100231 EPA# C.A.R. 000079970 P & A CODE 05395 SERVICE DEPARTMENT HOURS: MONDAY THRU FRIDAY 7:00 A.M. TO 9:00 P.M. SATURDAY 7:00 A.M. TO 3:00 P.M. NO VEHICLES RELEASED AFTER 9:00 P.M. OR ON SATURDAY **AFTER 3:00 P.M.**

NORCO AUTO MALL
1900 HAMNER AVE. (9:
NORCO, CALIFORNIA 92860
W.henberglord.com Elfall henberg-pe.net (951) 737-6151 (951) 689-7711

"By law, you may choose another tecility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary." NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. 'HAZARDOUS WASTE: 'RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY.'

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THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

(SIGNED) DEALER, GENERAL MANAGER ON AUTHORISED PERSON RECOMMENDED REPAIRS: PARTS SUB TOTAL PARTS ALLOWANCE DEDUCTIBLE ORIGINAL ESTIMATE IN PERSON CUSTOMER PARTICIPATION DEALER PARTICIPATION REPAIR TOTAL AUTHORIZED ADD'L REPAIRS ADD'L REPAIRS PHONED OK'D BY DRIVERS LIC. NO. AUTHORIZED \$ DATE TIME \$ I ACKNOWNED BE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE SIGNATURE ------ DRIVER/OWNER INFORMATION -- INVOICE: C62593 ----- INVOICE TO -----COOK, VERONICA V COOK, VERONICA V 2101 SAN DIEGO DR 2101 SAN DIEGO DR CA 92882 CORONA CA 92832 CERCNA HDME: (951) 736-0690 CELL: (951) 258-3222 HDME: (951) 736-0690 CELL: (951) 258-3222 ----- FOR DEFICE USE ------ VEHICLE INFORMATION -----ADV: 245 GUTIERREZ INVOICE: PRELIM CUS C AA VIN 1FTPW14534KB46234 LICENSE NUMBER: CA DESTRED TAG: 4169 04 FDRD F-150 FX4 4WD CREN CAB SILVER MFG: 805395 TAX RULES: YNNNY INVOICED: 04/13/2006 12:24:29 DIST: DEF DATES INSERVICE: 090404 PRODUCTION: 102103 SDLD: 090404 DDOMETER IN: 23499 DATES REGIN: 04/13/06 DONE: 04/13/06 AMOUNT CONCERN 41 ALARM CONCERN---GOING OFF AT NITE-WHEN UNLOCKING VEHICLE BEEPS 4 TIMES OPERATION 25F 1:9 .90 CORRECTION SUBLET FACTORY TECH: 199 - JOHN. ----- GURTOTAL -----.00 TOTAL CHARGE FOR CONCERN TYPE: C ----- GRAND TOTALS ----PAYMENT DISTRIBUTION FOR INVOICE 062593 SUMMARY OF CHARGES FOR INVOICE C62593 .00 TOTAL CHARGE 100 CASH DUE TOTAL CHARGE ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE: DATE OPENED ROS DATES INVOICED

52594 04/13/06

IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL ANTONIO GUTIERREZ YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US WITH ALL "COMPLETELY SATISFIED" AND WOLLD "DEFINITELY RECOMMEND" RESPONSES PLEASE CONTACT ME IMMEDIATELY, THANK YOU, DENNIS HORVATH, PARTS & SERVICE DIRECTOR, 909-737-8151

PAGE 1 LAST PAGE 100

. 1

SIMMONS, VERONICA V 2101 SAN DIEGO DR CORDNA, CA 92882 HOME PH: (951) 736-0690

LAST SERV MILEAGE: 056271 MFG CODE: 805395

1FTPW14534KB46234 CA DSSTRBD SOLD DATE:09/04/04 MILE:000111 LAST SERY:05/26/07 CREW CAB SILVER 04 FORD F-150 FX4 4WD

NUMBER

TYPE

IN-SERV DATE: 09/04/04 DATE DEDUCT NON MILES ACTIVE

EXT SVC PLAN1: ARE

PREMIUMC 09/04/09 10000 060 75000 Y

RD C94585 N 05/26/07 DDDM= 56271 ADV=213

CLIENT=805395 INV=05/26/07

LN 01 PAY TYPE C

TECH1-110

OPR-CODE SI

FLAGS HAZ

LUBE OIL, FILTER CHANGE & 21FT INSPECTION. SPECIAL

CHANGED OIL AND OIL FILTER, COMPLETE LUBE & 21PT INSPECTION

LN 14 PAY TYPE C TECH1-110 .50

OPR-CODE 04CM

CUSTOMER REQUESTS TIRE ROTATION , TRUCK WITH CUSTOM WHEELS

ROTATE TIRES

IN 24 PAY TYPE C"

TECH1-110 .20 OPR-CODE CXFNI

LIT9 EEC

CLISTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN.

FRONT 11/32 REAR 10/32

RO C85661 N 01/26/07 ODDM= 42635 ADV=210

CLIENT=805395 INV=01/26/07

LN 01 PAY TYPE C

TECH1-146 .30

OPR-CODE LFOIN

Flags haz

CUSTOMER REQUESTS LUBE, OIL AND FILTER CHANGE

CHANGED DIL AND DIL FILTER, & TOP FLUIDS

UP TO 5 QUARTS

LN 14 PAY TYPE C

TECH1-146 .50 OPR-CODE 04BT

CUSTOMER REQUESTS TIRE ROTATION

ROTATE TIRES

LN 24 PAY TYPE C

TECH1-146 .20 OPR-CODE CXFRI

LIT9 EEC

CUSTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON

PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN.

FRONTS APPROX. 11/32, REARS APPROX. 9/32 REMAINING

LN 43 PAY TYPE C TECH1-146 OPR-CODE 99P

MULTI-POINT INSPECTION

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD C75536 N 09/13/06 DDDM= 28714 ADV=210

CLIENT=805395 INV=09/13/06

LN 01 PAY TYPE C

TECH1-146

OPR-CODE CALSI

FLAGS HAZ

LUBE OIL, FILTER CHANGE & 21PT INSPECTION. SPECIAL

CHANGED OIL AND OIL FILTER, COMPLETE LUBE & 21PT INSPECTION

LN 08 PAY TYPE C TECH1-186 .90 OPR-CODE FBP

CUST. REQUESTS A FRONT BRAKE SERVICE.

REPLACED FRONT BRAKE PADS

TECH1-186 1.00 LN 09 PAY TYPE C

OPR-CODE MFR

MACHINE FRONT ROTORS MACHINED FRONT ROTORS

LN 10 PAY TYPE C

TECH1-186 .90

OPR-CODE RBP

LN 11 PAT CROSG: 08-3566568-KARH1.voDoc 5713-2 บางคีเปองไรโลโ/13/09 Entered 11/16/09 15:28:37 Desc Exhibit(s) Page 22 of 28 MACHINE REAR DRUMS OR ROTORS MACHINED REAR DRUMS OR ROTORS LN 14 PAY TYPE C TECHI-146 .50 OPR-CODE 04BT CUSTOMER REQUESTS TIRE ROTATION ROTATE TIRES TECH1-146 .20 OPR-CODE CXFBI LN 24 PAY TYPE C LIT9 EEC CUSTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN. FRONTS APPROX. 2/32, REARS APPROX. 2/32 REMAINING. DECLINED BRAKES TECH1-146 LN 43 PAY TYPE C OPR-CODE 99P MULTI-POINT INSPECTION MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO. MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR RD W64680 Y 05/08/06 DDDM= 24628 ADV=210 CLIENT=805395 INV=05/09/06 LN 43 PAY TYPE W TECH1-199 OPR-CODE 99P MULTI-POINT INSPECTION MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO. MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO. LN 51 PAY TYPE W TECH1-167 1.50 FP 4L3Z9G444AA CUST. STATES THE CHECK ENGINE LIGHT IS ON. BURNT EEC (QUICK TEST) - DIAGNOSIS - REPLACED HEGO SENSOR. RO C64752 N 05/08/06 DDOM= 24628 ADV=210 CLIENT=805395 INV=05/08/06 LN 01 PAY TYPE C TECH1-146 .30 OPR-CODE CALSI Flags haz LUBE DIL, FILTER CHANGE & 21PT INSPECTION. SPECIAL CHANGED DIL AND DIL FILTER, COMPLETE LUBE & 21PT INSPECTION TECH1-146 LN 04 PAY TYPE C OPR-CODE 99P MULTI-POINT INSPECTION MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO. MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO. RO N62865 Y 04/17/06 ODOM= 23591 ADV=245 CLIENT=805395 INV=04/18/06 LN 51 PAY TYPE W TECH1-199 CHECK AND ADVISE ON RUST---LEAF SPRINGS/U-JOINTS RUST NO CHARGE NORMAL CHARACTERISTIC FOR LINDERCARRIAGE RUST RD C62864 N 04/17/06 DDDM= 23591 ADV=245 CLIENT=805395 INV=04/18/06 LN 41 PAY TYPE C TECH1-199 CHECK AND ADVISE ON ALARN---STILL GOING OFF AT ALL TIMES SOUNDS PLUS ------RO N62594 Y 04/13/06 DDOM= 23499 ADV=245 CLIENT=805395 INV=04/17/06 LN 51 PAY TYPE W TECH1-197 2.90 OPR-CODE 13000BC CUST. STATES THERE IS A WATER LEAK FROM PASS. SIDE FLOOR BOARD

IMPROPERLY INSTALLED

Exhibit(s) Page 23 of 28

RELATED TO LINE 51

RD C62785 N 04/14/06 DDDM= 23560 ADV=245

CLIENT=805395 INV=04/15/06

LN 51 PAY TYPE C TECHI-199 CUST STATES ALARM GOES OFF ON ITS OWN SOUNDS PLUS--ALARM---REPLACED SENSOR

opr-code alarm

RO C62593 N 04/13/04 ODDN= 23499 ADV=245

CLIENT=805395 INV=04/13/06

LN 41 PAY TYPE C TECH1-199

OPR-CODE OSL

ALARM CONCERN---GOING OFF AT NITE--WHEN UNLOCKING VEHICLE BEEPS 4 TIMES

SUBLET

RO C57765 N 02/18/06 ODOM= 21324 ADV=779

CLIENT=805395 INV=02/18/06

LN 01 PAY TYPE C TECHI-19D .20

OPR-CODE GIFT

7752

Flags haz

CUSTOMER APPRECIATION CERTIFICATE OIL AND FILTER CHANGE

CHANGED VEHICLES OIL AND DIL FILTER GAS ENGINES ONLY 6 QUARTS MAX.

LN 04 PAY TYPE C TECHI-19D .50 OPR-CODE 04BT

CUSTOMER REQUESTS TIRE ROTATION

ROTATE TIRES

TECH1-199 LN 50 PAY TYPE C

OPR-CODE 99P

MULTI-POINT INSPECTION

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RQ C51000 N 12/03/05 QDQM= 17925 ADV=236

CLIENT=805395 INV=12/03/05

LN 01 PAY TYPE C TECH1-199 .30

OPR-CODE PCC

CUSTOMER REQUESTS LUBE, DIL AND FILTER CHANGE

CHANGED OIL AND OIL FILTER, COMPLETE LUBE JOB & TOP FLUIDS

LN 24 PAY TYPE C TECH1-199

CUSTOMER REQUEST CHANGE AIR FILTER

CHANGED AIR FILTER

LN 42 PAY TYPE C

TECH1-199

MULTI-POINT INSPECTION

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD NOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD C45196 N 09/28/05 DDDM= 14928 ADV=245

CLIENT=805395 INV=09/28/05

LN 41 PAY TYPE C TECH1-199

OPR-CODE NC

ALARM CONCERN---GOING OFF AT NITE---LITE INOP/BUZZING

SOUNDS PLUS--DIAG. ALARM PROGRAMMING--PROROM DKAY--NEED TO

RD C44839 N-09/24/05 DDOM= 14816 ADV=779

CLIENT=805395 INV=09/24/05

OPR-CODE PCC

CUSTOMER REQUESTS LUBE, DIL AND FILTER CHANGE

LN 01 PAY TYPE C TECH1-199 .30

CHANGED OIL AND OIL FILTER, COMPLETE LUBE JOB & TOP FLUIDS

LN 04 PAY TYPE C TECHI-199 .50 OPR-CODE 04BT

CUSTOMER REQUESTS TIRE ROTATION

MULTI-PUGASE QUE 35653-KRH Doc 5713-2 Filed 11/13/09 Entered 11/16/09 15:28:37 Desc MULTI-POINT INSPECTION REPORT CARD REC. BY FORD HOTOR CO.

HULTI-POINT INSPECTION REPORT CARD REC. BY FORD HOTOR CO.

OPR-CODE OSL

RO W15375 Y 10/21/04 DDDM= 2127 ADV=245

CLIENT=805395 INV=10/29/04

LN 51 PAY TYPE W TECH1-199 OPR PAINT CONCERN--- FRONT BUMPER- UNEVEN COLOR- SEEMS FADED

FLAW SUBLET END OF DATA

buit City Stores, Inc. re 3310 10 THE OLD RD IALL, CA 91381-1707 1) 260-3751

19:45:32 02/25/07

596.43~

596.43~

0.00

to: Orig Date 02/25/07 INICA COOK

Ticket OMER COPY 331002218497

sperson MENO	Reg	ster 05	Cashier 040890
Qty Mode(Description	Tax	Amount
T 1-KKR 04KX3504	POWER AMP - AUTO	Ÿ	284.99~
T 1-KKR 05KS68	SPEAKER - AUTO	Υ	94.99-
T 1-PLK 085250	SPEAKER - AUTO	Υ	170.99-
Total Sales	Taxable	\$ \$	550.97~ 45.46~

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TOTAL PURCHASE

Total Paid

BALANCE

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www.circuitcity.com/survey

You will need the following customer code to enter on-line:

8QH DP4X JKYJ

No purchase necessary. Rop Cinquit City atomor for

Circuit City Stores, Inc.

Stone 3310 25810 THE OLD RO NEWHALL, CA 91381-1707 (661) 260-3751

20:15:04 02/25/0

Soid to:

VERONI CA COOK

Orig Date 02/25/01 Ticket

CLSTOMER COPY

331002218497

REPRINT

Salesperson		Trans# R	egister	Cashie
J. JIMENO		331002218510	04	04089
tem # Oty Mod		Description_	Tax	Amount
1 R1 1-KKR	04KX3504	POWER AMP - AU	TO Y	284.99
2 RT 1-KKR	05K\$68	SPEAKER - AUTO	Υ	94.99
S RT 1-PLK	DB5250	SPEAKER - AUTO	Υ	170.99
4 S_ 1 KKR	06ZX3504	POWER AMP - AU	TO Y	284.99
E St. 1 ESP	CCA	Protection Pla	n N	66.49
t St. 1 PLK	03570	SPEAKER - AUTO	Υ	94.99
7 S. 1 ESP	CCA	Protection Pla	n N	37.99
ESL 1 PLK	035250	SPEAKER - AUTO	Υ	170.99
S St. 1 ESP	CCA	Protection Pla	n N	37.99

142.47 Non-Taxable 142.47 TOTAL PURCHASE 0.00 **BALANCE**

For manufacturer contact information, please refer to your owner's manual for visit circuitcity.com

Item

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- 4 The Circuit City Advantage Protection Plan for Home and Can Electronics (ESP) for the KKR 06ZX3504 starts 02/25/07 and expires 02/25/11. For service, simply drop off your product at any Circuit City store. Refer to the Comprehensive Service Guide for information and Tarms and Conditions.
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- & The Circuit City Advantage Protection Plan for Home and Can Electronics (ESP) for the PLK 085250 starts 02/25/07 and expires 02/25/11. For service, simply drop off your product at any Circuit City store. Refer to the Comprehensive Service Guide for information and Teams and Conditions.
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IALL, CA 91381-1707) 260-3751

19:44:40 02/25/07

Circuit City Stores, Inc.

1 PIO AVHP57000VD

1 UPC 047875751354

XBX FULL THROTTLE

1 ESP CCA

Stone **3310** 25610 THE OLD RO NEWHALL. CA 91381-1707 (681) 260-3751

20:19:04 02/25/07

886.99

229.99

8.96

Sold to: VERONICA COOK Orig Date 02/25/07

CLISTOMER COPY

Ticket

INSTALLED MOBILE Y

Protection Plan

AMER - GAMES

2 S

3 SL

4 Sc

0.00

960.17-

331002218495 Trans# Register Cashier Salespenson 331002218513 040890 o.JIMENO item [Aty Model Description Amount INSTALLED MOBILE Y 886.99-1-PIO AVHP57000V3 1 RT

E S.	1 UPC 7	7117	1974	7420	SOCO	_	GAMES	Υ	19.99
	P	252	GH	SOCOM	3				
3	٠, ٩			Total Sales	PURCH	le	•	\$ \$ \$ \$	229. 99 28. 95 2. 39 261. 33 0. 00

For manufacturer contact information, please réfer to your owner's manual or visit direuitoity.com

<u>l tem</u>

** THIS IS NOT AN ORIGINAL TICKET - REPRINT 2 The Circuit City Advantage Protection Plan for Home and

Car Electronics (ESP) for the PIO AVHP5700DVD starts 02/25/07 and expires 02/25/11. For service, simply drop off your product at any Circuit City store. Refer to the Comprehensive Service Guide for information and Tamms and Conditions.

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wit City Stores, Inc. O THE OLD RD

Orig Date 02/25/07

Ticket

331002218495

to: NICA COOK OMER COPY

sperson Register Cashier 1ENO 040890 Otv Model Amount 1-PI0 AVHP5700DVD INSTALLED MOBILE 886.99-Total Taxable 886.99-Sales Tax 73. 18-TOTAL PURCHASE 960.17-

may be eligible to earn Circuit City Reward Points! for a Circuit City Rewards Credit Card today. See re associate for details.

Total Paid

BALANCE

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vw.circuitcity.com/survey

You will need the following customer code to enter on-line:

YL9M JYR4

No purchase necessary. See Circuit City stores for details. Void where prohibited. anks for making your purchase at Circuit City!

REPRINT

Exhibit(s) Page 27 of 28





uit City Stores, Inc. e 3310 O THE OLD RD IALL, CA 91381-1707) 260-3751

19:46:52 02/25/07

to: Orig Date 02/25/07
NICA COOK Ticket
OMER COPY 331002218498

sperson	Register Cashie
MENO	05 040890
Qty Model Description	n Tax Amount
T 1-KKR 05CVR102 WOOFERS/SUB	3W00FE Y 123.49
T 1-KKR 05CVR102 WOOFERS/SUB	SWOOFE Y 123.49
T 1-KKR 06ZX4001 POWER AMP -	- AUTO Y 281.59
Total Taxable	\$ 528.57-
Sales Tax	\$ 43.61·
TOTAL PURCHASE	\$ 572.18·
Tota(Paid	\$ 0.00
BALANCE	\$ 572. 18·

may be eligible to earn Circuit City Reward Points! y for a Circuit City Rewards Credit Card today. See one associate for details.

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You will need the following customer code to enter on-line:

NQ4 XCD9 JDFN

No purchase necessary.

Circuit City Stores, Inc. Store 3310 25810 THE OLD RO NEWHALL. CA 91381-1707 (661) 260-3751

20:10:48 02/25/07

Sold to: VERONICA COOK

Orig Date 02/25/07

CUSTOMER COPY

Ticket 331002218498

REPRINT

Salespe	ersen		Trans#	Regist	er	Cashier
J. JIMEN			331002218508		04	040890
Item (ity Mode		Description	Ta	х	Amount
1 RT	1-KKR	05CVR102	WOOFERS/SUBWO	OFE Y	,	123.49-
2 RT	1-KKR	05CVR102	WOOFERS/SUBWO	OFE Y		123.49-
SRI	1-KKR	06ZX4001	POWER AMP - A	UTO Y		281.59~
4 St.	1 KKR	05CVR102	WOOFERS/SUBWO	OFE Y		123.49
E SL	1 ESP	CCA	Protection Pl	an N		56.99
6 St.	1 KKR	05CVR102	WOOFERS/SUBWO	OFE Y	'	123.49
7 S∟	1_ESP	CCA	Protection P!	an N	1	56.99
8 St.	1 KKR	06ZX7501	POWER AMP - A	UTO Y	,	499.99
S کال	1 ESP	CCA	Protection PI	an N	1	94.99
		Non-	-Taxable		\$	208. 97
		Tota	al Taxable		\$	218.40
		Sale	es Tax		\$	18.02
		TOTA	AL PURCHASE	•	\$	445.39
ş	* . c	BAL	- ,		\$	0.00
					•	

For manufacturer contact information, please refer to your owner's manual or visit circuitoity.com

Item

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Exhibit(s)

Page 28 of 28 California Circuit City Stores. Inc. Work Order # RS0130CA





Signature of owner or Legal Guardian if customer is under 18 years of age.

Signature

nstallation workorder

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Location Information	· ·	Customer Inform	nation			
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		City O		State(Zip Code	98 <u>8</u> 9
		. \	OF THE	م خ	951 8	358
CA Reg. # 04/26 -034/5/14/5	2	Home Phone	951 736 OG	7 Contact Pl	none <u>3</u> 3	3-9-
Vehicle Information 33/002	2092	27				
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I have read and understand the terms and cond above, along with any parts or modifications app	litións on both	sides of this form. I'l	hereby authorize the al	odve work to be per	formed on the veh	nicle listed